

The New Science of Fixing Things, Ltd. has had made significant advancements in performance and reliability engineering over the last year. If you care how well and how long your products run, you need to know more about it. We have the seminars to show you.

[Convergent Diagnostics for Variation Reduction](#) is about the best tactics for tracking down sources of variation in manufacturing, and finding and removing the cause of well-hidden chronic problems. The tactics are built on the years of practice that have earned David and John reputations as great problem solvers, fine teachers, and the people who are setting the pace in the world of Fixing Things.

[How Stuff Really Works](#) is the best class available on product performance and reliability. This is a lab-based class; we bring in the machines, software, and test equipment. You will leave with a completed lab book after decomposing the behavior of these machines, and the knowledge to go back to work and find the secrets to real improvement in your products, to really improving quality and making your products run better and last longer...significantly longer.

You will learn why scientists, engineers, and those who need to fix things fast turn to the tactics represented in the Analytic Logic Map from www.tnsft.com

Several people have asked about holding **a class in New England**, limited to people we have worked with in the past or are at least have some level of certification. We can combine Convergent Diagnostics and How Stuff Really Works, into **a 5-day class**. We want to make sure those who attend have the background in problem solving that will allow everyone to get the maximum benefit and be able to go back to work and apply what they have learned. Since the summer is upon us, October is the time we are hoping for.

We have to limit the class to 24 people so call John Allen as soon as you can at 1-603-436-4495. We are thinking about having the class in Manchester, NH to keep the cost down. Be the first to call, and maybe you can talk us into Hartford or Portland!

If you cannot call then [CONTACT US](#) through our [web site](#).

John